



Archdiocese of Birmingham
ST WILFRID'S CATHOLIC ACADEMY
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12th November 2020

Dear Parents and Carers

As we navigate these difficult times, I would like to thank you for your patience with all the systems we have put in place to ensure the safety and well-being of everyone. The teachers continue to work really hard to ensure that pupils receive a high quality education for those pupils in school and those pupils who are isolating. Remote learning is new to all of us and I would like to thank the teachers who have been working really hard behind the scenes to ensure that this is up and running in the event of a class bubble closing. Thank you to all the parents of those isolating who have helped pupils with logging on to TEAMS and with any technical issues.

Communication

We kindly ask that when communicating with your child's class teacher via Class Dojo, please be aware that teachers cannot reply whilst they are teaching the class. Teachers will get back to you when they are able to. Sometimes, there are meetings (Remote) straight after school, so it may be after the meeting has finished or the next day when they respond. We ask that if you need to message your class teacher, please message teachers between the hours of 8am and 5.30pm weekdays and term time. Currently, the vast majority of teachers are receiving messages very late at night, the early hours of the morning and weekends. Teachers are under no obligation to respond at those times. If you have an issue of a serious nature, please contact the school office to speak to the class teacher rather than use Class Dojo. Unfortunately, we have a minority of parents who are abusing the communication system with the tone of their communication to teachers. Anyone who sends abusive messages to teachers will be removed from Class Dojo.

If a class bubble closes at the weekend, the main communication will come via the school office/scopay email address. Parents will receive a text to direct them to their emails. In these exceptional circumstances, the class teacher may need to communicate with parents via Class Dojo out of hours to send out the timetable and information for remote learning, so that pupils are prepared for the week ahead.

Pupil Absence

Just a reminder that all pupil absences should be reported to the school office so that they can be recorded appropriately. The school is in the process of setting up an absence email address for parents to record pupil absence. Once this is ready to roll out, we will update you with more information.

By working together we can ensure the very best for our pupils.

Yours sincerely

Miss D Lee
Principal

